



Kingston Day Care – Parent Survey 2017

Q1

Kingston Day Care provides an environment that gives each Child a sense of belonging and well-being while encouraging engagement and respecting personal expression.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
– Strongly Agree	84.09% 37
– Agree	15.91% 7
– Disagree	0.00% 0
Total	44

Q2

Kingston Day Care provides stimulating early learning experiences for my child that consider his/her interests and choices.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
– Strongly Agree	81.82% 36
– Agree	18.18% 8
– Disagree	0.00% 0
Total	44

[Comments](#)

Q3

The play-based learning environment prepares my child for the various stages of their learning (e.g. infant to toddler, toddler to pre-school, pre-school to JK/SK).

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	80.95% 34
Agree	19.05% 8
Disagree	0.00% 0
Total	42

[Comments](#)**Q4**

The child directed programming ensures a sense of well-being and belonging for my child, nurturing a healthy development.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	84.09% 37
Agree	13.64% 6
Disagree	2.27% 1
Total	44

[Comments](#)**Q5**

My child's unique strengths, needs and interests are considered within the program.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	79.55% 35
Agree	18.18% 8
Disagree	2.27% 1
Total	44

[Comments](#)

Q6

I value the play-based learning philosophy.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	66.67% 28
Agree	30.95% 13
Disagree	2.38% 1
Total	42

[Comments](#)

Q7

I value regular physical activity as part of my child's day.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	93.02% 40
Agree	6.98% 3
Disagree	0.00% 0
Total	43

[Comments](#)

Q8

How can we help families to experience a sense of belonging to our programs, becoming partners in their child's learning?

Providing updates on how their language and motor skills are developing, as well as their evolving interests.

Newsletter-----maybe remind app or Twitter page

Any communication that tells me as a parent what my son is up to during the day is valued. If there is something he's been working on at preschool, I'd like to know so I can nurture it and encourage it at home.

Continue to provide great programs. Maybe a newsletter of some kind could keep parents informed.

Not sure

I have been beyond pleased with the childcare provided to my daughter. Nora has developed incredible relationships with the other children and especially with the staff. I couldn't ask for a better environment for my daughter.

More photo documentation in preschool rooms to show learning that is happening.
Keep up with the pictures around the centre. Some daycares send emails out to parents from time to time with pictures of their children doing activities which would be awesome too

It's great to have the log every day to keep us in the loop, but we'd love some more pictures as well when possible.

I feel that the educators make a great effort to ensure families feel welcomed into their program. In addition to the brilliant documentation displayed throughout the centre, educators make sure to communicate what my child experienced on a daily basis with regard to strengths, areas of growth and things they are working on. I feel that we have a continual dialogue regarding my child's development and that we strategize together as to how to best support him in areas of need both in program and at home. These educators have been a valuable resource to our family as our son grows and develops.

Periodic newsletter?

I think you already do. Every day when we pick up our so we have a record of how his day was, what he ate, what he enjoyed, how he slept, etc. The staff are also very welcoming and personal and treat you like a friend. They always have additional news or info on something funny, cute or a newly learned activity. I wouldn't have my child anywhere else. He has learned and grown so much in the 7 months he has been there. I didn't even have to teach him how to use a spoon, Kingstaon Day Care did it for me. Thank you!

You do a great job but perhaps send out an e-mail with ideas (story time, painting hour) that a parent can come and do once a week/month/etc so they parent knows how to get involved and is not shy to volunteer

Keep sending home the pic collage - love those! Thank you for the photo documentation that is up as well as the binder - love it!

Online reports of a child's day, possibly via an app, allowing regular communication between the centre and families

Q9

Do you feel that our programs value and celebrate the unique and diverse characteristics of our families?

Yes-No

Answer Choices	Responses
Yes	97.67% 42
No	2.33% 1
Total	43

[Comments](#)

Q10

Do you have any special talents or resources that you feel may enhance our early learning environments?

She really enjoys it often wants me to pick her up later. My only suggestion is to offer the kids healthier snack options. Less breads and toast. More fruit and vegetables. That is my only concern.

I am an RECE with the school board

Sorry, no I don't!

I cannot think of any talents or resources that I have that would benefit the program. However, I recently read in a book called "Authentic Childhood: Experiencing Reggio Emilia in the Classroom" that certain daycare centres put out a "wish list" of desired resources and work to be done with regard to playground improvement and invited parents to take a look at the list to see what they could provide in terms of materials, knowledge and time. I believe that sometimes families and individuals don't believe they have anything to offer simply because we're not sure what you're looking for.

I would love to give my time by reading or really whatever I could do with the kids!

Please continue to love and encourage the children and inspire them to be the best they can be. I love the nurture, smiles and encouragement you give.

PAGE 2: Nutrition

Q11

The daily and weekly menu is informative.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	51.22% 21
Agree	41.46% 17
Disagree	7.32% 3
Total	41

[Comments](#)

Q12

The meals served at Kingston Day Care have high nutritional value.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	54.76% 23
Agree	40.48% 17
Disagree	4.76% 2

Answer Choices	Responses
Total	42
Comments	

Q13

The variety of meals and snacks is appropriate.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	59.52% 25
Agree	35.71% 15
Disagree	4.76% 2
Total	42
Comments	

PAGE 3: Communication

Q14

I regularly receive feedback from the staff regarding my child's day.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	60.00% 24
Agree	32.50% 13
Disagree	7.50% 3
Total	40
Comments	

Q15

I am comfortable speaking with the staff about my child's development.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	79.07% 34
Agree	18.60% 8
Disagree	2.33% 1
Total	43

[Comments](#)

Q16

Kingston Day Care and its staff are open and accepting of special familial situations (e.g. custodial arrangements, cultural traditions, medical or dietary situations).

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	75.61% 31
Agree	24.39% 10
Disagree	0.00% 0
Total	41

[Comments](#)

Q17

Parent information, memos and updates are posted in a location that is easily accessible for viewing to support open and transparent communication with parents.

Yes-NO

Answer Choices	Responses
Yes	95.12% 39

Answer Choices	Responses
No	4.88% 2
Total	41

[Comments](#)

Q18

What is your preferred method to receive notifications from Kingston Day Care? (please check all that apply)

Posted Memo
Memo in Log
Book
Email
Other

Answer Choices	Responses
Posted Memo	30.95% 13
Memo in Log Book	26.19% 11
Email	90.48% 38
Other	4.76% 2

Total Respondents: 42

[Comments](#)

Q19

Are there other methods of communication that would benefit you?

Website
Parent/Staff
Meetings
Newsletter
Other

Answer Choices	Responses
Website	29.03% 9
Parent/Staff Meetings	22.58% 7
Newsletter	64.52% 20
	16.13%

Answer Choices	Responses
Other	5

Total Respondents: 31

[Comments](#)

Q20

The procedure for bringing forward a complaint is appropriate.(procedure is outlined in the Parent Information Package and is posted at each location)

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	61.90% 26
Agree	38.10% 16
Disagree	0.00% 0
Total	42

[Comments](#)

Q21

I am able to openly discuss concerns with the staff.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	80.95% 34
Agree	16.67% 7
Disagree	2.38% 1
Total	42

[Comments](#)

Q22

I am comfortable recommending Kingston Day Care to family and friends.

Strongly Agree-Agree-Disagree

Answer Choices	Responses
Strongly Agree	85.71% 36
Agree	14.29% 6
Disagree	0.00% 0
Total	42

[Comments](#)

Q23

Overall, how would you rate Kingston Day Care in each of the categories below:

Exceeding Expectations

Agree
The Program Nutrition
The
Organization
General/Overall
Satisfaction

Meeting Expectations

Agree
The Program Nutrition
The
Organization
General/Overall
Satisfaction

Below Expectations

Agree
The Program Nutrition
The
Organization
General/Overall
Satisfaction

Exceeding Expectations		
		Total
–		
The Program	100.00% 30	30
Nutrition	100.00% 22	22
The Organization	100.00% 28	28
General/Overall Satisfaction	100.00% 30	30
Meeting Expectations		
		Total
–		
The Program	100.00% 11	11
Nutrition	100.00% 17	17
The Organization	100.00% 13	13
General/Overall Satisfaction	100.00% 11	11
Below Expectations		
	Agree	Total
–		
The Program	0.00% 0	0
Nutrition	100.00% 2	2
The Organization	0.00% 0	0
General/Overall Satisfaction	0.00% 0	0

Q24

Do you feel that Kingston Day Care's Program and Mission Statements are valid and reflected throughout the organization? Mission Statement: "We help children discover and share the wonder of life by providing a nurturing environment where all can play...explore...and be." The Program Statement is posted at each location and can be found in your Parent Information Package.

Answer Choices	Responses
Yes, I agree.	100.00%
No, I do not agree.	0
Total	40

[Comments](#)

Q25

What important issues or opportunities do you believe Kingston Day Care will face over the next five years?

Growth

Will probably see more younger children as the rules for unlicensed home daycares becomes more strict.

Cost increases to families to cover programming?

I hope that over the next five years there will be continued opportunities to further delve into play-based education and the Reggio Emilia approach to childcare.

I would love to see them having the parents in to volunteer (if the parents have availability)
Increasing costs of daycare - will not be possible for families to afford it.
Amazing ECEs leaving the organization to go to school boards.

Constantly, diversity amongst people, family structures and unique childcare situations (allergies, parent schedules)

Q26

What opportunities would you suggest that Kingston Day Care explore to ensure that we continue to be a leader in the child care community?

Open later until 6 or 6:30pm

More room for children in the younger rooms to move up when it is time. If not, financial change should be honored

Continue to promote the before and after school program.

expand day camp and PA days for school aged children

If you haven't already, arranging to visit other childcare agencies such as Compass Early Learning and Care who have also successfully implemented play-based education and are striving to adopt the Reggio Emilia model of childcare.

Q27

How did you learn about Kingston Day Care? (please check all that may apply)

Family or Friend
Website/Advertising

Answer Choices	Responses
Family or Friend	41.18% 14
Website	55.88% 19
Advertising	5.88% 2

Total Respondents: 34

[Comments](#)

Q28

What are the keys reasons you use Kingston Day Care services? (please check all that may apply)

Quality care and education for my child
Professional, qualified staff
Cost/Affordability
Location/Convenience
Other
Other (please specify)

Answer Choices	Responses
Quality care and education of my child	82.50% 33
Professional, qualified staff	75.00% 30
Cost/Affordability	30.00% 12
Location/Convenience	82.50% 33
Other	0.00% 0

Answer Choices	Responses
– Responses Other (please specify)	17.50% 7

Total Respondents: 40

Q29

Would you be interested in serving on our Board of Directors?

Yes-No

Answer Choices	Responses
– Yes	10.81% 4
– No	89.19% 33
Total	37

[Comments](#)

[⌕ Back](#)